

**Following a request from the Hearing Chair on 05 December 2025, the below email chain, referred to in GBRf's Appendices 4 and 5, was submitted to the Panel.**

From: DP World  
Sent: Friday, May 23, 2025 9:25 AM  
To: Network Rail  
OFFICIAL  
Hi,

Speaking with Mark French, we're in agreement that we wouldn't accept any service where the timings are within the HEO restriction.

We will only accept a service that fits within our track plan, and adheres to the HEO timings.

Kind Regards

UK Product Development Manager – Rail Access Services  
UK Commercial Supply Chain

From: Network Rail  
Sent: 23 May 2025 09:00  
To: DP World  
Subject: RE: GBRf WTT path bid -infringing on HEO  
OFFICIAL

Hi

Thanks for following this up. Is there any news on this?

From Network Rail's point of view I think we would like to know if this train was in the timetable would you run this train, given the current HEO limitations?

Many thanks

Head of Network Management  
Freight and Customer | System Operator

From: DP World  
Sent: Friday, May 2, 2025 3:10 PM  
To: Network Rail

Hi,

Apologies, I've been outside all day and not been in the office to speak to Mark French. Will have a read a bit later and come back to you next week

UK Product Development Manager – Rail Access Services  
UK Commercial Supply Chain

From: Network Rail  
Sent: Friday, May 2, 2025 2:57:54 PM  
To: DP World

OFFICIAL

Hi Ross

Just wondering if you had had a chance to look at this yet, or speak to GBRf?

Many thanks again

Freight and Customer | System Operator

From: Network Rail  
Sent: Wednesday, April 30, 2025 12:00 PM  
To: DP World

Hi Ross

Thanks for the call just now, as promised here are the details of the matter.

GBRf have “bid” for timetable slots into and out of London Gateway that we believe depart during the “no trains” hours for your terminal as specified by the HEO.  
These are...

PELE25PSB000113	4M09FD	SO	London Gateway	15:20	Ditton GBRf	22:19
PELE25PSB000113	4M12ED	SO	London Gateway	15:30	Wembley Sidings 1-7	18:01
PELE25PSB000113	4M24EB	SO	London Gateway	15:45	Wembley Sidings 1-7	18:18
PELE25PSB000066				16:37		

PELE25SSB000003	4M51FY	SX	London Gateway	17:29	Trafford Park GRBf	01:15
PELE25SSB000019	4M51EP	SX			Donnington RFT GRBf	00:16

We think the trains in question are 4M24EB and 4M51EP/4M51FY (which is one departure going to either of the two locations – a Y path)

As discussed we can’t reject this bid by GBRf on the basis of the HEO being breached so I the only way to stop this happening would be for DPWorld to let them know this isn’t acceptable to you. They will then have to amend their bid.

If, however these times are ok then please let me know and we can process these as usual. We would really appreciate a swift reply to this if possible.

Freight and Customer | System Operator