## 210218 TTP1820 Directions - sent on behalf of the Hearing Chair

- 1. I am grateful to Arriva Rail London ('ARL') for its Sole Reference Document ('SRD').
- 2. Technically this does not comply with Rule H21(b)(i)(H) as it has not been signed. Given the limited time that ARL has had to prepare its SRD, and because I understand that Shona Elkin is currently on leave, I intend to waive this non-compliance under the powers conferred on a Hearing Chair by Rule H16.
- 3. In its e-mail of 1044 on 15<sup>th</sup> February 2021 ARL posed a number of questions and requests for information to Network Rail ('NR'). All these questions and requests are valid and the answers will assist the Panel in reaching its Determination. Therefore I am now adopting these questions and requests and incorporating them into these Directions. NR is therefore to provide the information required below.
- 4. NR is to provide full details of how NR has weighted, assessed and applied the Decision Criteria in relation to its Decision.
- 5. NR should provide a summary of close calls raised in relation to train services being planned in conflict with possessions over the last 13-periods ("trains through possessions"). Please include the number of close calls of this type, by period, and follow up actions taken (where applicable).
- 6. NR should disclose all e-mail correspondence that relates to the assessment by the Anglia Route Operations team, of the operation of the proposed service "under control arrangements". This should include any internal correspondence that identifies any concerns.
- 7. Has NR ever ever approached a planned blockade (of several days' duration) in the way proposed, without a validated train plan and with operation managed on the day through Control teams? If so, what lessons were learned from the(se) instance(s)?
- NR should provide a spreadsheet summary of the COVID-19 absences and overall sickness/unavailability for the relevant Control and signalling locations with a role in operating the revised service, over the last 13-periods. Please explain how this information was used to inform NR's application of the Decision Criteria.
- 9. NR should also explain how Covid-19 contingency plans have been reviewed and updated to take account of the expected additional workload arising from the proposed method of working for this access. For example, how any proposals for cross-covering of signalling workstations or TRC desks will apply in relation to this proposed period.
- 10. Further, will NR please provide clarity on how many ARL services are to be removed from the WTT (see para 5.7 of ARL's SRD).
- 11. Is NR planning to cancel the possession referred to in para 5.9 of ARD's SRD?

These issues should be addressed in NR's SRD, no response is required before the service of that document.