



Mike Bradley
Heathrow Airport Limited
The Compass Centre
Nelson Road
Hounslow
Middlesex
TW6 2GW

22 December 2021

Dear Mike

Heathrow Airport Limited (HAL) – May 2022 Timetabling Decision

Thank you for your letter of the 17 December 2021, received at 20.42, concerning the May 2022 Timetable Offer.

MTREL received the timetable offer from Network Rail at 15:16 on 17 December 2021 and we were pleased to see that we had been offered our Firm Contractual Rights for two trains per hour in each direction between London Paddington and Heathrow Terminal 5 seven days a week.

Given that the timetable offer was received later than usual due to the 'Change Strategy' our planners immediately set to work validating the timetable.

I was therefore disappointed and confused to receive your letter later that night, which seems to suggest that the timetable offer has been made in error, leaving questions as to its status. There is no clear explanation as to how HAL or Network Rail propose to rectify the situation, other than reference in a subsequent Network Rail letter to a meeting being arranged in the first week of January 2022.

This is certainly an unprecedented situation and MTREL will be taking urgent advice. It makes it very difficult for MTREL to plan its business with any certainty and is at odds with HAL's responsibilities to run an efficient and timely process.

We will continue to validate the timetable offer received at 15:16 on Friday 17 December 2021 and will respond on 7 January 2022 in line with the Change Strategy.

MTREL reserves all its rights, including to refer the matter for dispute to the ADC and to claim all expenses, including for abortive work and any legal costs, associated with this situation.

Yours sincerely

A handwritten signature in black ink, appearing to read 'J. James'.

Jonathan James
Head of Contract Management

