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Sophie Chapman
Heathrow Express Operating Company Limited
The Compass Centre, Nelson Road,
Hounslow, Middlesex, TW6 2GW

By email only

17 December 2021

Dear Jonathan and Sophie,

May 2022 – Timetabling Decision

I write to confirm Heathrow's decision regarding the May 2022 timetable.

I have reached my decision in relation to the May 2022 timetable, having applied the Decision Criteria in accordance with Condition D4.6, and conducted myself as set out in accordance with Condition D4.2, in each case in the HAL Network Code. Having carefully followed the provisions of the HAL Network Code, considered your proposals, the information which you both provided to me, and other information that I was able to gather and was already available to me, Heathrow's decision is as follows:

MTR

4tph to T4 – Monday to Friday – start of service until 20:07 (approximately to suit)

2tph to T4 and 2tph to T5 – Monday to Friday 20:07 until the close of service

2tph to T4 and 2tph to T5 – Saturday and Sunday – all hours

HEOC

4tph to T5 – Monday to Sunday – all hours

I enclose a decision document, which sets out an explanation of Heathrow's assessment of the respective proposals made by MTR and HEOC, Heathrow's conduct and its application of the Decision Criteria. Also enclosed in support, are the following appendices:

- Appendix 1: Decision Criteria for May 2022 Timetable (Excel);
- Appendix 2: Network Rail's letter to the ORR of 5 November 2021 in relation to the appeal of Determination TTP/003 (PDF);
- Appendix 3: MTIN – Miles per Technical Incident Data Period 8 2021-22(Excel);

- Appendix 4: MTR performance information provided to HAL on 14 December 2021 (PDF);
- Appendix 5: HEOC performance information provided to HAL on 10 December 2021 (PDF); and
- Appendix 6: HAL Performance Projections Analysis for May 2022 Timetable (PDF).

A copy of the decision document and appendices have also been shared with Network Rail.

We understand that Network Rail has issued an offer in respect of the HAL Infrastructure for the May 2022 timetable, which does not reflect Heathrow's decision above. We understand that Network Rail is writing to you separately to explain that, in error and without Heathrow's instruction to do so, it had prepared and sent an offer based on Determination ref HAL/TTP003, rather than Heathrow's decision. Unfortunately, this action by Network Rail has caused delay to Heathrow being able to write to you as Heathrow has spent time in correspondence with Network Rail.

We are liaising with Network Rail to resolve this matter and we will keep you updated. In the meantime, please take immediate steps to make your respective timetable planners aware (and anyone else that needs to know) of Heathrow's decision and the content of this letter.

Yours sincerely

Michael Bradley

Michael Bradley
Rail Governance Manager
Heathrow Airport Limited